

September 17, 2014

To whom it may concern;

I am an Account Manager for Charter Mechanical and a licensed plumber.

Recently, 2 buildings in downtown Portland, OR were retro-fitted with new High Efficiency Toilets and Urinals. The flush valves used for this retro-fit were a piston operated style from a leading global commercial manufacturer. Since their installment, over six (6) months ago, whenever any of the flush valves on any of the ten and twelve floors of these buildings were activated a very loud hammering sound could be heard inside the walls (even from adjacent rooms next to the bathrooms).

Based upon a claim from the local Delany Representative, a Delany Saber Flush Valve was installed in one of the buildings. From the first flush and every flush afterwards, the watering hammering noise was completely gone from that toilet, though the building still experiences water hammering when the other flush valves are activated.

This my first experience with Delany Products and I am more than a little impressed. I look forward to seeing more from Delany, and working with them as often as I can.

Sincerely,



Account Manager / Master Plumber
Charter Mechanical
7940 SW Hunziker Street
Portland, OR 97223
rick.obrien@chartermechanical.com