



UNIVERSITY of
DENVER

FACILITIES MANAGEMENT & PLANNING

June 1, 2020

To whom it may concern;

I am the Plumber Shop Foreman for the University of Denver and a veteran of DU's Plumbing Shop for eighteen plus years. Roughly, 3 years ago we hired a contractor to add a gender restroom in Sturm Hall. At this time, the school took the opportunity to go with high efficiency toilets and flush valves (1.28 gallons per flush). The school used the industry leading valve for this project.

Within a year of the completion, we began experiencing a water hammer problem that rattled the walls with every flush of the flush valve. We have spent the last 2 years trying to find a way to fix this problem. Water hammer can cause havoc to the plumbing system behind the wall and no one needs a leaking pipe to develop behind the wall. In a meeting with Shyne & Associates, the representative for Delany Products, this problem came up. I was told that Delany's valve, the Saber is proven to eliminate water hammer. He even told me of a presentation with videos and data from another site that the company has that explains why they are so successful with water hammer. Having tried everything short of installing larger WH arrestors, we agreed to try the Saber. The sample was installed in March. I was blown away. The water hammer was gone. I was familiar with the old Delany flush valve, but not Delany Products or any of their new products or what they call the Delany Difference.

Sincerely,

David Kautz
Facilities Master Plumber
University of Denver

A handwritten signature in black ink, appearing to read 'David Kautz'.